

**AREA SCORECARD FQ1 2016-17**

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**1 Background**

- 1.1 This paper presents the Area Scorecard, with exceptional performance for financial quarter 1 2016-17 (April - June 2016). Where commentary has been entered in Pyramid, it is included here.

**2 Recommendations**

- 2.1 It is recommended that the Area Committee notes the exceptional performance presented on the Scorecard.

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<b>Environment</b>	<i>Target</i>	<i>OL&amp;I</i>	<i>Council</i>
Car Parking income to date - OL&I	£ 111,777	£ 165,023 <b>G</b>	£ 238,029
Dog fouling - number of complaints LORN		21 ↓	112
Dog fouling - number of complaints MULL		5 ↓	
Dog fouling - number of fines issued LORN		0 →	1
Dog fouling - number of fines issued MULL		0 →	
LEAMS - OL&I Lorn	73	80 <b>G</b> ↑	80
LEAMS - OL&I Mull	73	78 <b>G</b> ↑	
No of Complaints ref Waste Collection - OL&I Lorn		1 ↑	6
No of Complaints ref Waste Collection - OL&I Mull		0 →	
<b>Economy</b>	<i>Target</i>	<i>OL&amp;I</i>	<i>Council</i>
CC1 Affordable social sector new builds - OL&I	0	0 <b>G</b> →	0
% of Pre-App Enquiries Processed in 20 working days in OL&I	75.0 %	84.8 % <b>G</b> ↑	80.7 %
All Local Planning Apps: Ave no of Weeks to Determine - OL&I	12.0 Wks	10.5 Wks <b>G</b> ↑	11.5 Wks
Householder Planning Apps: Ave no of Weeks to Determine - OL&I	8.0 Wks	5.5 Wks <b>G</b> ↑	6.9 Wks
<b>Children &amp; Families</b>	<i>Target</i>	<i>OL&amp;I</i>	<i>Council</i>
CA12 OL&I - Total No LAAC		18 ↓	109
CA17 OL&I - No of External LAAC		0 →	7
CA25 OL&I - % Reviews of LAAC Convened within Timescales	85 %	100 % <b>G</b> ↑	90 %
CP16 OL&I % of Children on CPR with a completed CP plan	100 %	100 % <b>G</b> →	98 %
CABD53 OL&I - Open Cases - children with disability		35 ↑	132
CP5 OL&I - No Children on CPR		3 ↑	29
<b>Roads &amp; Street Lighting</b>	<i>Target</i>	<i>OL&amp;I</i>	<i>Council</i>
% road area resurfaced/reconstructed - OL&I	FY 15/16 7.00 %	8.51 % <b>G</b> ↑	1.95 %
% road area surface treated - OL&I	FY 14/15 2.04 %	6.44 % <b>G</b> ↑	13.42 %
% Cat 1 road defects repaired timeously - OL&I	90 %	35 % <b>R</b>	81.6 %
Street lighting - % OL&I faults repaired within 7 days	88 %	99 % <b>G</b> ↑	91 %

<b>Adult Care</b>	<i>Target</i>	<i>OL&amp;I</i>	<i>Council</i>
OL&I - No of LD Cases		85 ↑	373
OL&I - Number of SM Clients		129 ↑	475
OL&I - Total no of MH Clients		54 ↑	233
Colonsay - % of Older People receiving Care in the Community - In Year	80.0 %	100.0 % 🟢 →	88.6 %
Mull & Iona - % of Older People receiving Care in the Community - In Year	80.0 %	95.8 % 🟢 ↑	
Oban - % of Older People receiving Care in the Community - In Year	80.0 %	83.2 % 🟢 ↑	
Tiree & Coll - % of Older People receiving Care in the Community - In Year	80.0 %	75.0 % 🟠 ↓	

<b>Education</b>	<i>Target</i>	<i>OL&amp;I</i>	<i>Council</i>
HMIE positive School Evaluations - OL&I Sec		100 % →	100 %
% positive destinations Oban High ACY 14/15		95.4 % ↑	92.7 %
% positive destinations Tiree High ACY 14/15		100.0 % →	
% positive destinations Tobermory High ACY 14/15		100.0 % ↑	
School % unauthorised absence Oban High		2.5 % ↑	1.7 %
School % unauthorised absence Tiree High		15.6 % ↑	
School % unauthorised absence Tobermory High		0.8 % ↓	
National 4 % pass rate Oban High ACY 14/15		92.80 %	94.70 %
National 4 % pass rate Tiree High ACY 14/15		100.00 %	
National 4 % pass rate Tobermory High ACY 14/15		100.00 %	
National 5 % pass rate Oban High ACY 14/15		73.00 %	74.80 %
National 5 % pass rate Tiree High ACY 14/15		81.00 %	
National 5 % pass rate Tobermory High ACY 14/15		85.40 %	
New Higher % pass rate Oban High ACY 14/15		73.50 %	76.80 %
New Higher % pass rate Tiree High ACY 14/15		78.30 %	
New Higher % pass rate Tobermory High ACY 14/15		88.70 %	

Success Measure	Target FQ1 16/17	Actual FQ1 16/17	Traffic Light	Trend	Comments
% Cat 1 and Cat 2 road defects repaired timeously	90%	82%	Red	Descending	The % of category 1 road defects repaired timeously reduced substantially in quarter 1. This was mostly as a result of rapid deterioration of the roads in Mull due to weather conditions, coupled with a stretched workforce on the island. There were a large number of complaints about the state of the Mull roads at the start of the quarter. As a result a 12 week jet patching programme was undertaken to address the issues and bring the roads back up to standard. In Lorne there were 5 defects which were not attended to timeously as staff were diverted to preparation for surface dressing and reconstruction work in Mull. This should rectify in quarter 2 as staff return to maintenance work.
% Positive destinations	90%	92.7%	Green	Descending	The follow up School Leaver Destination Return (SLDR) for session 2014/15 was published June 2016. The data is based on young people who left school during the period 1/08/14 to 15/09/15 and records their sustained destination 6 months after the initial report and followed up 903 young people from the original 909 cohort. Argyll and Bute Council recorded its highest follow-up SLDR since records began with 92.7% moving into a positive destination post school, slightly higher than the national Scottish average of 92.9%. This is an increase for Argyll and Bute Council of 1.2% from the period 2013/14. Please note: there are a number of variables that impact on the chosen destination route of our young people, such as opportunities available locally, academic ability level, financial commitment required from parents, as well as young people's personalisation and choice in choosing their own career path. This creates fluctuations around the percentage of leavers entering each post school category.

Success Measure	Target FQ1 16/17	Actual FQ1 16/17	Traffic Light	Trend	Comments
% positive destinations - Tiree High School		100%			The number of young people in a positive destination in the follow-up SLDR for 2014/15 cohort shows Tiree High maintained their initial 100% positive destination result
% positive destinations - Tobermory High School		95.8%			The number of young people in a positive destination in the follow-up SLDR for 2014/15 cohort shows Tobermory High dropped from their initial 100% positive destination result to 95.8%.
% positive destinations - Oban High School		96.9%			The number of young people in a positive destination in the follow-up SLDR for 2014/15 cohort shows Oban High increased their initial 95.4% positive destination result to 96.9% in the follow up.
HMIE positive School Evaluations - OL&I Sec	75%	100%		Constant	No inspections were carried out during Quarter 1. <i>[same comment for eight consecutive quarters]</i>
Tiree & Coll - % of Older People receiving Care in the Community - In Year	80%	75%	Red	Descending	No commentary in Pyramid